

Register Now is Australia's
leading online registration
and secure payment company.

Register Now Chargeback Policy

A "Chargeback" is a credit card transaction where a person disputes the charge with their bank.

Chargeback transactions normally occur after a person has reviewed their credit card statement, and does not realise that Register Now processed the payment on behalf of your organisation.

Chargeback transactions normally occur some time after the original payment, which means that Register Now has already transferred funds from the original payment to your organisation.

When a Chargeback occurs, Register Now is contacted by our bank and asked to provide supporting details of the original payment transaction. Register Now handles these types of enquiries from our bank as part of our standard service.

If, for any reason, a chargeback transaction is successful, your organisation is responsible for paying the full amount of this transaction (plus applicable processing fees) to Register Now.

If a chargeback occurs while you are still accepting payments through our website, Register Now will automatically be deduct the chargeback amount from your next payment.

If a chargeback occurs after your event is closed, then Register now will issue you with an invoice for the chargeback amount (plus applicable processing fee).

Please ensure that your own website informs your members / customers that payments are processed by "Register Now" and will appear on their credit card statement under the name of "Register Now".

For more information about Register Now's policies, contact Register Now today.

Email: info@registernow.com.au
Internet: www.registernow.com.au

Register Now
P.O. Box 19
Blackburn South, VIC 3130
Phone: 1800 734 669